### **UTILITY PATENT APPLICATION TRANSMITTAL** (Large Entity)

(Only for new nonprovisional applications under 37 CFR 1.53(b))

Docket No. 03-1023

Total Pages in this Submission **79** 

#### TO THE COMMISSIONER FOR PATENTS

						top Patent Application P.O. Box 1450 ndria, VA 22313-1450		
Trans invent				filing under 35	5 U.S.C. 111(a	a) and 37 C.F.R. 1.53	s(b) is a new utility patent applic	ation for an
ME	тно	DS A	ND SYST	TEMS FOR CO	ONTACT MA	NAGEMENT		
and in	vente	d by	:					
			SU, ARA' AN ZAFA		IANDLA,MAH	HESH RAJAGOPAL	AN,RUCHIR RODRIGUES,AN	IL SOLETTI,
     C	ONT		ATION A	DDI ICATION	check approx	oriate hov and supply	the requisite information:	
	Conti			Divisional	• • •		of prior application No.:	7.8.F
Whic				21110.0114.		auton in part (on )		725
	Conti	nuat	ion 🗆	Divisional	☐ Continu	uation-in-part (CIP)	of prior application No.:	10,
Whic	h is a	:						• • • • =
	Conti	nuat	ion 🗆	Divisional	☐ Continu	uation-in-part (CIP)	of prior application No.:	
Enclo	sed a	are:			Арр	lication Elements		
1.	$\boxtimes$	Filir	ig fee as	calculated and	d transmitted a	as described below		
2.	×	Spe	ecification having 61 pages and including the following:				ncluding the following:	
	a.	$\boxtimes$	Descrip	tive Title of the	e Invention	•		
	b.	$\boxtimes$	Cross References to Related Applications (if applicable)					
	c.		Stateme	ent Regarding	Federally-spo	onsored Research/De	evelopment (if applicable)	
	d.		Referen	ce to Sequen	ce Listing, a T	able, or a Computer	Program Listing Appendix	
	e.	X	Backgro	ound of the Inv	vention			
	f.	X	Brief Su	mmary of the	Invention			
	g.	×	Brief De	scription of th	e Drawings <i>(if</i>	f filed)		
	h.	×	Detailed	l Description				
	i.	$\boxtimes$	Claim(s)	) as Classified	l Below			
	j.	X	Abstract	t of the Disclos	sure			

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Total Pages in this Submission 79

		Application Elements (Continued)				
3.	X	Drawing(s) (when necessary as prescribed by 35 USC 113)				
	a.					
	b.	☐ Informal Number of Sheets				
4.	X	Oath or Declaration				
	a.	☐ Newly executed (original or copy) ☑ Unexecuted				
	b.	☐ Copy from a prior application (37 CFR 1.63(d)) (for continuation/divisional application only)				
	C.	☑ With Power of Attorney ☐ Without Power of Attorney				
	d.	DELETION OF INVENTOR(S) Signed statement attached deleting inventor(s) named in the prior application, see 37 C.F.R. 1.63(d)(2) and 1.33(b).				
5.		Incorporation By Reference (usable if Box 4b is checked) The entire disclosure of the prior application, from which a copy of the oath or declaration is supplied under Box 4b, is considered as being part of the disclosure of the accompanying application and is hereby incorporated by reference therein.				
6.		CD ROM or CD-R in duplicate, large table or Computer Program (Appendix)				
7.		Application Data Sheet (See 37 CFR 1.76)				
8.		Nucleotide and/or Amino Acid Sequence Submission (if applicable, all must be included)				
	a.	☐ Computer Readable Form (CRF)				
	b.	☐ Specification Sequence Listing on:				
		i. CD-ROM or CD-R (2 copies); or				
		ii. 🔲 Paper				
	C.	Statement(s) Verifying Identical Paper and Computer Readable Copy				
		Accompanying Application Parts				
9.		Assignment Papers (cover sheet & document(s))				
10.		37 CFR 3.73(B) Statement (when there is an assignee)				
11.		English Translation Document (if applicable)				
12.		Information Disclosure Statement/PTO-1449   Copies of IDS Citations				
13.		Preliminary Amendment				
14.	X	Return Receipt Postcard (MPEP 503) (Should be specifically itemized)				
15.		Certified Copy of Priority Document(s) (if foreign priority is claimed)				
16.	X	Certificate of Mailing				
		☐ First Class ☒ Express Mail (Specify Label No.):				

# UTILITY PATENT APPLICATION TRANSMITTAL (Large Entity)

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## Accompanying Application Parts (Continued)

	Additional Enclosures (please identify below):				
	·				
	Request That Application Not Be Published Pursuant To 35 U.S.C. 122(b)(2)				
. 🗆	Pursuant to 35 U.S.C. 122(b)(2), Applicant hereby requests that this patent application not be published pursuant to 35 U.S.C. 122(b)(1). Applicant hereby certifies that the invention disclosed in this application has not and will not be the subject of an application filed in another country, or under a multilateral international agreement, that requires publication of applications 18 months after filing of the application.				
	Warning				
	An applicant who makes a request not to publish, but who subsequently files in a foreign country or under a multilateral international agreement specified in 35 U.S.C. 122(b)(2)(B)(i), must notify the Director of such filing not later than 45 days after the date of the filing of such foreign or international application. A failure of the applicant to provide such notice within the prescribed period shall result in the application being regarded as abandoned, unless it is shown to the satisfaction of the Director that the delay in submitting the notice was unintentional.				

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#### Fee Calculation and Transmittal

CLAIMS AS FILED						
For	#Filed	#Allowed	#Extra		Rate	Fee
Total Claims	52	- 20 =	32	×	\$18.00	\$576.00
Indep. Claims	7	- 3 =	4 ·	×	\$84.00	\$336.00
Multiple Depender	nt Claims (chec	k if applicable)				\$0.00
					BASIC FEE	\$750.00
OTHER FEE (spe	cify purpose)			•		\$0.00
					TOTAL FILING FEE	\$1,662.00

☐ A check in the amount of

to cover the filing fee is enclosed.

☑ The Director is hereby authorized to charge and credit Deposit Account No. as described below.

07-2347

Charge the amount of

\$1,662.00

as filing fee.

☑ Credit any overpayment.

Charge any additional filing fees required under 37 C.F.R. 1.16 and 1.17

A Charge the issue fee set in 37 C.F.R. 1.18 at the mailing of the Notice of Allowance,

pursuant to 37 C.F.R. 1.311(b).

Dated: 11-24-03

Leonard Charles Suchyta, Registration No. 25,707

cc:

Page 4 of 4

P01ULRG/REV08

CERTIFICATE OF	MAILING BY "EXPRESS	MAIL" (37 CFR 1.10)	Docket No.
Applicant(s): CRAIG L	. REDING,MAHESH RAJAGOP	ALAN et al	03-1023
Serial No.	Filing Date	Examiner	Group Art Unit
Invention:  METHODS	AND SYSTEMS FOR CONTACT	Γ MANAGEMENT	
I hereby certify that the	e following correspondence:		
Utility Patent Ap	pplication and related parts.		
	(Identify type	of correspondence)	
is being deposited with	n the United States Postal Service	ce "Express Mail Post Office to A	ddressee" service under 37
CFR 1.10 in an envelo	ppe addressed to: Commissioner	for Patents, P.O. Box 1450, Alex	xandria, VA 22313-1450 on
	11-24-63 (Date)		
		Milton T. Pha	an
		(Typed or Printed Name of Person Ma	iling Correspondence)
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		(Signature of Jerson Mailing C	orrespondence)
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